

July 2, 2021

RE: COVID – 19 Update

Dear Resident, Team Member & Family Member,

As our province has moved to stage 3 of the public health actions of Alberta, I want to remind everyone that congregate care facilities are disconnected from the province wide regulations. This week, Dr. Deena Hinshaw hosted a telephone town hall for all residents, families and care providers to receive feedback and to answer any questions. With this information and data, new orders from CMOH will become available within the coming weeks. As per Cindy's previous email this week, there are several changes that will come into effect when we receive these orders.

As of July 5th, we will be making a few changes to move forward. They include:

- The front door will be unlocked – you will no longer be required to “buzz” in or require a fob to enter our building until the doors are locked for the evening.
- Appointments are no longer required for visitors, however, if you plan on having a large group in our courtyard, please inform our concierge team so we can ensure a seating space and the appropriate number of chairs are available for your visit.
- Assigned seating in the dining room will no longer be required. If any resident(s) prefers to remain with the same table mates and at the same table, our food and beverage team will be happy to accommodate.

I want to extend a thank you for helping to keep our residents, family and staff safe through these last sixteen months. For those family members who faithfully followed our protocols, I really want to extend an extra THANK YOU for working collaboratively with our team. You really made working through this process a better situation with your understanding and support.

As we await the new CMOH orders, I would like to remind everyone of a few protocols that still remain:

- Visitors are only allowed to travel in our building from point A to point B (concierge desk to the residents room).
- You are required to complete the COVID screen at the front entrance when you come to our building.
- Visitors must continue to mask when in the building.
- At this time, visitors are not permitted in our dining room or Mineshaft Tavern.
- Our café is for our residents only. If you would like a drink or snack (for you or the residents), please speak to our concierge desk and we will be happy to get a drink for you.

We look forward to communicating the new CMOH order when they become available but until then thank you for your ongoing support. If you have any questions or comments you can email me at rfunke@originspringcreek.ca or concierge@originspringcreek.ca.

Thank you and have a wonderful day!

Rhea Funke
Life Enrichment Manager